








Our Safety Measures

Our commitment to provide the best service possible during this uncertain time **remains.**

HLM Takaful Head Office and branches that are open **follows stricter hygiene requirements** in order to protect the safety and wellbeing of our people and visitors.

We are also closely monitoring the spread of COVID-19 and observing the guidance issued by the Malaysian government and World Health Organization.

	<p>All visitors are required to wear a facemask and bring their own stationaries (e.g. black pen). HLM Takaful employees will also be wearing facemasks while serving our agents and customers.</p>
	<p>To ensure social distancing, markings have been placed. Please ensure that you keep a minimum of ONE metre with the person next to you as well as our customer service personnel.</p>
	<p>Temperature screening will be conducted on all customers. Those with temperature above 38^o Celsius will be advised to immediately consult a doctor.</p>
	<p>For ease of contact tracing, we will be requesting all customers to complete a Health Declaration Form before entering the premise.</p>
	<p>Hand Sanitizers will be made available upon entering our branches. Please use them before and after engaging with our employees.</p>

 <p>The logo for HLM Takaful 360 features a stylized globe with a blue and red design inside, and the text 'HLM Takaful 360' below it.</p>	<p>We will be assisting all customers to register for our online HLM Takaful 360° customer portal.</p>
 <p>An icon representing cleaning supplies, including a blue bucket, a spray bottle, and a sponge.</p>	<p>Our HLM Takaful branches will be sanitized on a regular basis. Our employees will also disinfect the counter surface and devices used at interval periods after servicing customers/agents. This is to ensure a hygienic and safe environment.</p>

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